



April 9, 2014

Mr. Carlos E. Medina Martinez  
**Charlie's Custom Tours Puerto Rico**  
1486 Ave Roosevelt, Borinquen Towers 2, Apt 202  
San Juan, PR 00920

Dear Mr. Medina:

We are pleased to inform you that **Charlie's Custom Tours Puerto Rico** has completed the endorsed renewal requirement by the Puerto Rico Tourism Company (PRTC) for the following activities:

- Sightseeing Tours
- Personalized Tours

If your company add or makes any changes in the services, we must be notified in order to re-evaluate your endorsement. The privileges of endorsement allow promotion of your business in our local and international publications, events, and marketing efforts for the destination.

The endorsement granted to your business is valid through **April 9, 2015**. The renewal process is on an annual basis and must be accompanied by the required documents. It's important to keep all the required documents up-to-date to ensure the renewal of your endorsement.

Thank you for your interest and effort in developing a high quality service that offers our visitors a unique experience in Puerto Rico.

If you have any questions or concerns please contact us at (787) 721-2400 X 2011.

Cordially,

Eddie Pérez Morales  
Director of Market Development  
Marketing and Promotions Department